



9864 SE EMPIRE CT.  
CLACKAMAS, OR 97015

503-496-5100



## General Policies

Here are some things to be aware of while working with A-Tech Granite & Marble. Please read this page thoroughly and review all details.

1. The final countertop will be made to the details on the Template Sign-Off sheet and the template pieces ONLY and will require a template sign off from the contractor or customer.
2. No prior or future verbal or written instructions, details or changes will be considered when fabricating your countertop. Only the information on the template sign-off sheet and the template will be used in making your finished product.
3. All material used for countertop and backsplash shall be 3 cm in thickness (approximately 1 ¼ inches) unless otherwise noted in the Fabrication Notes section on the Template Sign-off Sheet.
4. Natural stone is very strong and can overhang cabinets safely up to 12 (twelve) inches. However, A-Tech Granite & Marble strongly recommends supports for overhangs greater than 9 (nine) inches. Similarly, Quartz is also very strong and can overhang up to 14 (fourteen) inches but A-Tech recommends using supports for overhangs greater than 12 (twelve) inches.
5. Seams may be added or relocated at the time of fabrication at the sole discretion of A-Tech Granite & Marble due to restrictions including but not limited to size of slab, cabinet layout, weight, job site access, etc.
6. Final seams will be inconspicuous but NOT INVISIBLE. Final seams are visible and detectable by touch. Seams may slightly vary in projects with more than one seam for a variety of reasons.
7. All drop off material (such as sink-hole cutouts, cook-top cutouts, extra backsplash etc.) is the sole property of A-Tech Granite & Marble.
8. Contract price is subject to job-site measurement verification. Significant differences (greater or less than 1 square foot) between sizes of actual template pieces and cabinet drawings may result in price adjustment.
9. Any "Customer Responsibilities Prior to Installation" listed on the Template Sign-off Sheet as well as the Customer Checklist must be completed prior to the installation date. Any item(s) not completed may result in cancellation and rescheduling of the installation appointment. Trip charges will apply. (See number 14 below)
10. Contract price is for template, materials, fabrication, delivery and installation of countertops only. Contract price includes mounting of undermount sink(s). However, A-Tech Granite & Marble will not disconnect, reconnect, install or remove any plumbing, electrical or gas fixtures.
11. A-Tech Granite & Marble strongly advises against scheduling any contractor(s) or subcontractor(s) to work in the installation area on any installation date(s). A-Tech Granite & Marble shall not be responsible for any delays or cancellations of any contractor(s) or subcontractor(s) or fees associated with any delays or cancellations of any contractor(s) or



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- subcontractor(s) that are scheduled to work in the installation area on the same day as countertop installation.
12. Due to the time consuming and labor-intensive nature of stone fabrication, alterations or adjustments to any finished piece(s) may require returning the piece(s) to the shop, which may result in rescheduling a final installation date.
  13. In the event of unforeseen circumstances, A-Tech Granite & Marble will make every effort to notify customer of scheduling changes caused by circumstances such as a cracked piece in fabrication process, material shortage, installer availability, etc. prior to installation date.
  14. Any return trips or cancelled appointments caused by anyone other than an employee of A-Tech Granite & Marble may result in a return trip charge of \$75 per man hour with a \$250 minimum payable directly to A-Tech Granite & Marble.
  15. Customer understands that natural stones are composed of natural elements and therefore subject to imperfections and/or inconsistencies in color, texture and grain directional appearance. While A-Tech Granite & Marble will make every effort to strategically fabricate and align pieces to avoid problems arising from these variations, A-Tech Granite & Marble assumes no responsibility for material claims due to these variations.
  16. If we template over existing countertops, we cannot guarantee a clean fit to the wall, due to A-Tech being unable to control demo of existing countertops. In the event we do template over existing countertops this will be signed off by the customer or contractor, knowing this may not finish with industry standards.
  17. A-Tech will not install cast iron sinks. These need to be framed in place prior to template date.